

European eGovernment Awards 2009

Malmö, Sweden

November 19, 2009

[eDialogos](#), the eParticipation project implemented by IMC Technologies that led to the development of IMC Technologies homonymous methodology and platform, was a finalist for the [2009 European eGovernment Awards](#). IMC Technologies was invited to participate in the final phase of the awards in Malmö, Sweden and present the case at a high-level Ministerial eGovernment Conference.

The European eGovernment Awards is a European Commission initiative organized every two years to stimulate innovation and shared learning by identifying and promoting good practices. The aim is to identify and select good practices in the use of ICT in public services and highlight the benefits of ICT to society, including:

- Improved quality of life of citizens
- Increased public trust in government
- Increased competitiveness of European enterprises

The finalists and winners of the European eGovernment Awards are selected by a panel of eminent independent experts.

eDialogos was a finalist in the category 'eGovernment empowering citizens' and was awarded with the epractice.eu Good Practice Label in recognition of proven credibility, grade of excellence and scope of research. eDialogos is an innovative and fully-fledged online eDemocracy platform allowing citizens of the City of Trikala to participate in decision-making processes. Within a specific timeframe different eTools allow for citizen feedback: an ePoll for agenda setting, a moderated eForum with pre-determined discussion threads, eSurveys to quantify opinions, and an interactive online real-time webcast of the city council proceedings, where citizens can offer their feedback directly. Cultivating a "culture of participation", the platform is based on good practices from around the world and continues its development and deployment on more organizations, including the [Prefecture of Samos](#) and the Cities of Thessaloniki and Arta.

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